FISCAL YEAR 2025

Annual Report

FOR THE LEXINGTON COUNTY HEALTH SERVICES DISTRICT

Lexington Health

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LEXINGTON HEALTH



In August 2025, the Lexington Medical Center health care network became known as Lexington Health — a transition that reflects the growth and advancement of the hospital, which has been part of the Midlands since 1971.

When the hospital opened its doors in 1971 as Lexington County Hospital, the facility had 125 beds and 250 employees. In the 1980s, the name changed to Lexington Medical Center to reflect its expansion across the Midlands and its increased number of locations, services, programs and providers.

Today, Lexington Health is a comprehensive network of care that includes a 607-bed teaching hospital, six community medical and urgent care centers, nearly 80 physician practices and more than 9,000 health care professionals. The network also includes an occupational health center and the largest skilled nursing facility in the Carolinas.

COMMUNITY BENEFIT REPORT

To help meet the medical needs of community members who have no health care coverage and cannot afford to pay for medical services, Lexington Health provided $198.1 million in charity and Medicaid health care in FY 2025.

Community Outreach Grants $1,500,000

Net Cost of Charity and Medicaid Services $198,071,446

Medicare Shortfall $335,287,658

Bad Debt $111,911,685

TOTAL QUANTIFIABLE COMMUNITY BENEFIT $646,770,789

Reported amounts are based on information through September 30, 2025 (as of November 20, 2025) and subject to change. Updated information may reflect differently in more current filings, such as tax forms and cost reports.

MEDICARE AND MEDICAID PARTICIPATION

To fulfill its commitment to caring for all members of its communities, Lexington Health participates in Medicare and Medicaid programs. In FY 2025, the organization provided $440,419,323 in Medicaid services and $3,366,019,206 in Medicare services to patients across our network of care.

FY 2025	TOTAL CHARGES	PAYER MIX BY TOTAL CHARGES
Private/Managed Care Insurance	$2,722,020,412	40%
Medicaid	$440,419,323	7%
Medicare	$3,366,019,206	50%
Self-Pay/Charity	$225,066,856	3%
Grand Total	**$6,753,525,797**	**100%**



PATIENT ENCOUNTERS AT A GLANCE

Number of inpatient admissions:
31,527

Total patient days (including inpatient, observation and hospice days):
185,533

Total patient days (not including observation days):
162,125

Number of physician practice visits:
1,667,213

Number of Community Medical Center and Urgent Care visits:
195,873

Number of surgeries:
35,177

Number of Emergency department visits:
95,057

Number of babies delivered:
3,916

Total patient encounters (hospital, community medical centers and physician practices):
1,956,615

GROWTH AND ADVANCEMENT



LEXINGTON HEALTH NAMES NEW PRESIDENT AND CEO

In August 2025, Lexington Health named a new president and CEO. Kirk Jenkins, senior vice president of the Physician Network at Lexington Health will succeed Tod Augsburger, current president and CEO, on January 1, 2026.

Kirk has served in leadership roles at Lexington Health for more than 10 years. His proven track record, breadth of experience and innate understanding of our values and culture led to the Lexington Health board of directors voting unanimously to promote him to the new role.

Jenkins, a native of West Columbia and graduate of Brookland-Cayce High School, received a master's degree in business administration from Clemson University in 2003 and a bachelor's degree in business administration from The Citadel in 2000. He is also a Fellow of the American College of Healthcare Executives. Prior to joining Lexington Health, Jenkins was a health care administrator in the United States Air Force from 2004 to 2013, serving in multiple operational leadership and strategic planning positions.

Jenkins joined Lexington Health in 2013 and became responsible for the physician network in 2015. In this role, he led the network through unprecedented growth and success. In just 10 years, Lexington Health increased the number of employed physicians and advanced practice providers from 387 to 718. Additionally, Jenkins guided the development of several market-leading clinical service lines, including heart and vascular, orthopaedics, oncology, urology and general surgery.

Combined with his service in the United States Air Force, Jenkins' leadership in the growth of Lexington Health's physician network uniquely positions him to build on the organization's successes and strengthen its position as an independent health system. His experience gives him a comprehensive understanding of market competition, financial and operational structures, quality and performance improvement initiatives, strategic priorities and organizational culture.

In its 54-year history, Lexington Health has only had five CEOs: George Rentz, Ken Shull, Mike Biediger, Tod Augsburger and Kirk Jenkins.

CONSTRUCTION PROJECTS

Lexington Heath Extended Care

815 Old Cherokee Road | Lexington, SC 29072

Renovation of a 43,735-square-foot section of the Lexington Health Extended Care's Cherokee building began in 2024. The renovation includes the creation of a spa in the rehabilitation center. Phase 1 of the project was completed in November 2024, Phase 2 was completed in March 2025, and Phase 3 was completed in September 2025. The entire project is scheduled to be completed in May 2026.



LEXINGTON HEALTH EXTENDED CARE

Forest Acres Medical Park 2

5115 Forest Drive | Columbia, SC 29206

Construction was completed on a 11,444-square-foot, two-story building adjacent to Forest Acres Medical Park 1. The building houses The Columbia Medical Group Forest Acres and Lexington Health Heart and Vascular Center, which opened in October 2025.



FOREST ACRES MEDICAL PARK 2

Blythewood Medical Park

230 Red Hawk Way | Blythewood, SC 29016

Construction began on a 22,300-square-foot, two story building in October 2024 and was completed in November 2025. Blythewood Family Practice, Lexington Women's Care Blythewood and Lexington Health Physical Therapy will be located in the building.



BLYTHEWOOD MEDICAL PARK

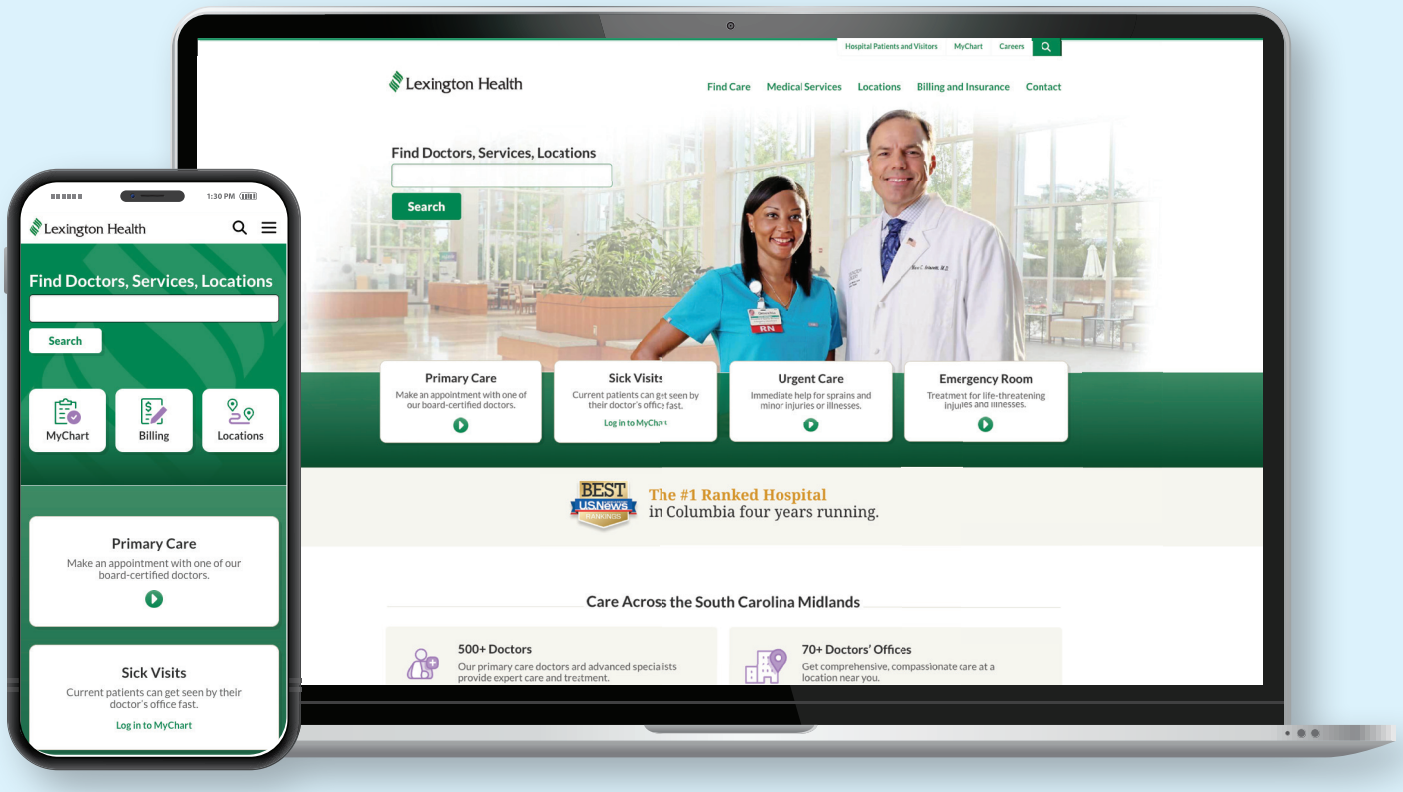
Lexington Medical Center 10th Floor North Tower Upfit

2720 Sunset Boulevard | West Columbia, SC 29169

In January 2025, construction began to upfit shell space on the 10th floor of the hospital for patient care. The 36,000-square-foot space houses a 36-bed nursing unit opened in November 2025.



LEXINGTON MEDICAL CENTER 10TH FLOOR



INTRODUCING LexHealth.com

In August 2025, Lexington Health launched LexHealth.com, its new website that serves the entire network of care, helping patients find and access care quickly and easily across all locations, physician practices and services.

The launch of LexHealth.com also includes a Patients and Visitors website that addresses the specific needs of patients and visitors when they are at the hospital.

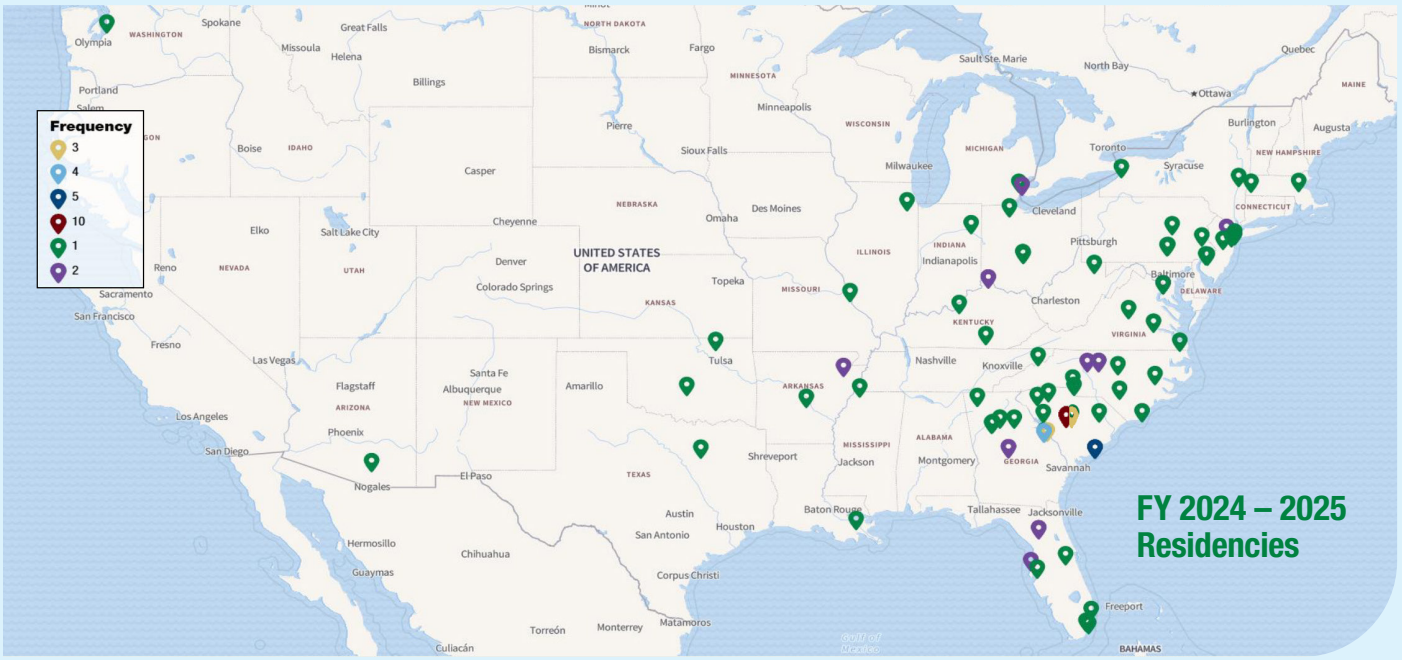
LexHealth.com is the product of two years of research, planning, design and development led by internal marketing and technology teams with help from external partners. The new website helps patients research, find and access care on their terms.

Prospective patients have a variety of choices for care, and LexHealth.com makes it easier for them to access the health care system. LexHealth.com features dynamic information on providers, physician practices, locations and phone numbers. It also includes direct appointment scheduling and wait times for its six urgent care locations. Patients can now read reviews of Lexington Health providers from patient satisfaction surveys to help them choose a provider.

LexHealth.com also complies with Web Content Accessibility Guidelines AA industry standards for digital accessibility, and people with disabilities (e.g., low or no vision) can use the site effectively.

GROWING PHYSICIAN NETWORK

In FY 2025, Lexington Health added 46 new full-time physicians to its network of care. These physicians completed their training in residency programs across the country, bringing a depth and diversity of expertise to the medical staff.



Carolina Pulmonary
Jaimie A. Seawell, DO

Graduate Medical Education – Internal Medicine
Carolyn R. Guilloud, MD
Emily Mullen, MD

Internal Medicine Associates
Sarah L. Lim, DO

Lexington Brain and Spine Institute
Troy C. Dawley, DO

Lexington Family Medicine
Matthew Snyder, DO

Lexington Family Practice Old Cherokee
Emily J. Melsom, MD

Lexington Health Critical Care
Benjamin J. Phelps, DO

Lexington Health Emergency Department
Kayla Ferguson, MD
Eric S. Wernsman, DO

Lexington Health Eye Care Associates
Monique Courtenay-Brown, MD

Lexington Health Urgent Care
Clayton G. Mazoué, MD
Holly Wheeling, MD

Lexington Hospitalists
Abdullah Baosman, DO
Kyle E. Childers, DO
Brittany N. Cuff, DO
Stephenson "Coe" Hudson, DO
Rohan Kalra, MD
Kevin Schechterly, DO
Letty Thottathil, MD

Lexington Internists Northeast
Jason Liu, MD

Lexington Medical Anesthesiology
Curtis C. Brown, MD
Patrick J. LaPorte III, MD
Michael O. Wendt, MD

Lexington Medical Specialists
Dikshya Baral, MD
Jennifer Plascencia, MD
Djeunou Tchamba, MD

Lexington Health Heart and Vascular Center
Gregory R. Giugliano, MD
Harry E. Hicklin, IV, MD
Megha Penmetsa, MD
Mathew D. Wooster, MD

Lexington Orthopaedics and Sports Medicine
A. Jack Barnes, MD
Gautham Gondi, MD
Jacquelyn F. Van Dam, MD
Christina C. Walker, MD

Lexington Rheumatology
Marcie M. Alisangco, DO
Cathy Lee Ching, MD

Lexington Surgery
Debra L. Van Zandt, MD

Lexington Urogynecology
Collin M. McKenzie, MD

Lexington Urology
Namita Natalie Lopes, MD
Phillip A. Westbrook, MD

Lexington Women's Care West Columbia
Madeline Larson, MD

Lexington Women's Care White Knoll
Monica A. Smith, DO

Palmetto Family Medicine
Mai-Trinh T. Pham, MD

The Columbia Medical Group Trenholm Road
Christian Moore, MD
Anthony Paul Schwab, MD

In FY 2025, the Lexington Health Physician Network saw a 4% increase in provider visits over the prior year. This growth included 20,644 patients new to the Lexington Health network.

LEXINGTON HEALTH HEART AND VASCULAR CENTER

Keenly focused on clinical excellence and strategic growth, Lexington Health Heart and Vascular Center remains the leading cardiovascular program in the Midlands.

FY 2025 Patient Volumes Over Prior Year

- New patient visits increased by 8%
- Total patient visits increased by 5%
- Ancillary service volumes (CT, Echo/ Vascular/Nuclear studies) increased by 14%
- Cardiac catheterization volumes increased by 11%

New Procedures

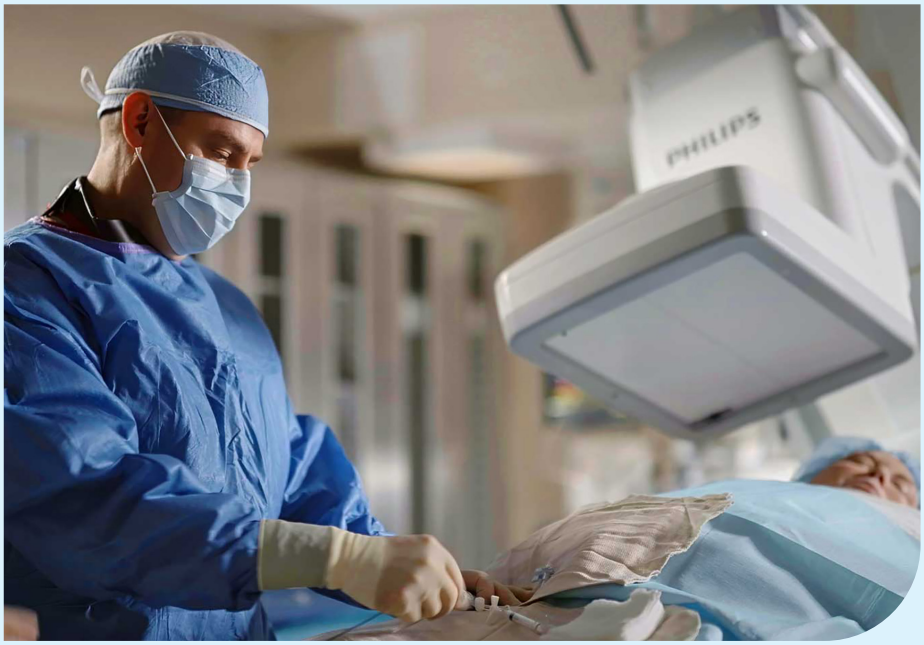
- **Convergent Procedure:** This minimally invasive, two-stage treatment improves outcomes for persistent atrial fibrillation. The procedure combines a surgical ablation performed by a cardiovascular surgeon with a catheter ablation performed performed by an electrophysiologist. Benefits include less pain, shorter hospital stay, quicker recovery and improved long-term outcomes.
- **Concomitant Atrial Fibrillation Ablation Left Atrial Appendage Closure Device Implantation:** This new approach to treating atrial fibrillation combines two procedures performed at the same time by the same physician to improve outcomes.

New Technology

- Upfitting began on Cardiac Catheterization Lab 2 with an expected completion date of December 2025. This project provides upgraded technology and imaging and reduced radiation exposure.

Expanded Capacity

- Opened fourth practice location in Forest Acres in October 2025, increasing physician and advanced practice provider coverage and adding access to echo/vascular sonography.



New Physicians

- Gregory R. Giugliano, MD (interventional cardiology)
- Harry E. Hicklin IV, MD (interventional cardiology)
- Megha Penmetsa, MD (general cardiology)
- Mathew D. Wooster, MD (vascular surgery)


Gregory R. Giugliano, MD


Harry E. Hicklin IV, MD


Megha Penmetsa, MD


Mathew D. Wooster, MD

Lexington Health
Heart and Vascular Center

LEXINGTON ORTHOPAEDICS AND SPORTS MEDICINE

Lexington Orthopaedics and Sports Medicine continued to experience strong growth in FY 2025, completing more than 105,000 visits and 6,700 surgeries.



FY 2025 Patient Volumes Over Prior Year

- Lexington location: 24% growth
- Northeast location: 13% growth
- West Columbia location: 2.6% growth
- Physical Therapy visits: 8% growth
- Podiatry visits: 25% growth

FY 2025 Highlights

- Increased total knee arthroplasty cases by 14.5% and total shoulder arthroplasty cases by 20%
- Increased nonsurgical visits for sports medicine injuries, strains and sprains by 14%
- Reduced overall wait time for an appointment by 28%
- Opened new Sports Medicine Rehabilitation location with dedicated orthopaedic and sports medicine-certified physical therapists

Total Joint Center of Excellence

- Recertified as the only DNV Advanced Hip & Knee Replacement hospital in the Midlands
- Renewed designation as a Blue Distinction® Center of Excellence for Knee and Hip Replacement
- Performed 7.6% more total knee and hip replacements over prior year
- Expanded same-day discharge and outpatient total joint program by completing first total joint surgery at an ambulatory surgery center
- Decreased average length of stay for total joint patients from 1.3 days in FY24 to 1.1 days in FY25
- Continued 99% average discharge-to-home rate for outpatient total joint patients
- Developed report to abstract data for new mandatory reporting Centers for Medicare & Medicaid Services PRO-PM measures

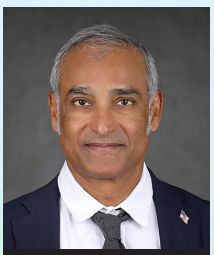
Lexington Orthopaedics and Sports Medicine

New Physicians

- A. Jack Barnes, MD (total joint)
- Gautham Gondi, MD (total joint)
- Jacquelyn F. Van Dam, MD (physiatry)
- Christina C. Walker, MD (sports medicine)



Allen "Jack" Barnes Jr., MD



Gautham Gondi, MD



Jacquelyn F. Van Dam, MD



Christina C. Walker, MD

LEXINGTON HEALTH CANCER CENTER



Lexington Health Cancer Center continues to be the most advanced, high-quality cancer program in the Midlands. In FY 2025, the center transitioned its clinical trials and education affiliation from MUSC to Duke Cancer Network.

The center is home to 10 hematologist/oncologists, three radiation oncologists, a 48-chair infusion center, and comprehensive radiology services, including PET and CT imaging. It also features a dispensing pharmacy and a moderately complex laboratory. Additional supportive services include financial counseling, genetic counseling, social work, clinical research coordination, and nurse navigators.

FY 2025 Patient Volumes Over Prior Year

- New patient volume increased 6.7% with an increase of 5.4% in oncology-specific new patient volume
- Office visit volume increased 5.3% with infusion volume increasing nearly 3%
- PET volume increased 7.6%
- More than 22,000 infusion services provided, up 3.7%
- More than 46,000 lab tests, up 3.9%
- Dispensing pharmacy volume up 46% with more than 7,000 drugs dispensed
- Radiation Oncology performed more than 52,000 procedures, more than double the volume from prior year

2025 Highlights

- Successfully proposed a new staffing model for Radiation Oncology, securing four additional FTEs.
- Successfully proposed the addition of three FTEs to end the need for contracted abstraction services for the Cancer Registry.
- Secured Lexington Health Foundation and capital funding for the replacement of the center's 48 infusion chairs to improve the patient experience while receiving treatment
- Coordinated with Inpatient Nursing Leadership, Billing, Revenue Integrity, Managed Care and Pharmacy to develop policies and procedures to safely administer Imdelltra™, a bi-specific medication used in the treatment of extensive stage small cell lung cancer

Lexington Medical Cancer Center

WOMEN'S SERVICES



Lexington Health's nationally recognized maternity services continue to be the Midlands preferred place to have a baby. With 10 OB/GYN practices, 12 locations and 46 OB/GYN physicians across Lexington and Richland counties, the service has grown to meet the needs of its communities.

2025 Volumes

- Completed 171,730 visits, an increase of 2.3%
- GYN surgeries increased by 4.4%
- Completed 13,406 new patient visits
- More than 14,000 mammography studies were completed in OB/GYN practices

New Physicians

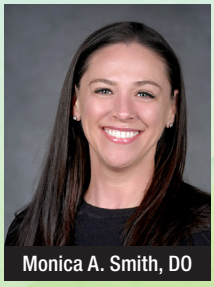
- Madeline Larson, MD
- Monica A. Smith, DO

Advanced Program Growth & Quality of Care

- Reduced C-section rate from 26.61% in FY 2023 to 23.93% in FY 2025 through patient education, physician collaboration and protocol development
- Standardized four order sets and initiated department-wide OB protocols with input from maternal-fetal medicine physicians
- Advanced MyChart Care Companion with first trimester content launched in October 2025, improving patient engagement and care coordination
- Continued development of new markets with Lexington Women's Care Blythewood opening in June 2026 and site reviews completed for additional locations in Gilbert and Ballentine
- Secured Lexington Health Foundation funding to provide counseling services to postpartum moms, expanding new patient access to a mental health-trained nurse practitioner and improving continuity of care.



Madeline Larson, MD



Monica A. Smith, DO

HIGH PERFORMING HOSPITALS U.S.News & WORLD REPORT 2025 MATERNITY

In FY 2025, Lexington Medical Center was the only hospital in the Midlands named by U.S. News & World Report as a 2025 High Performing hospital for Maternity Care. This award is the highest a hospital can earn as part of U.S. News' Best Hospitals for Maternity Care annual study.

LEXINGTON SURGERY



With 43 surgical suites and three ambulatory surgery centers, Lexington Health performs more surgeries than any hospital in the Midlands. Lexington Surgery boasts specialists in acute care, bariatric, breast, colorectal, reconstructive, surgical critical care and surgical oncology.

2025 Volumes

- Surgical volumes increased by 2%
- General surgery cases increased by 1%
- Completed 41,227 office visits with a 7% increase in new patients over prior year
- Completed 16,402 ambulatory surgery visits
- Hospital surgical admissions increased 12.5%

2025 Highlights

- Implemented a High-Risk Breast Clinic with collaboration from gynecology and Women's Imaging
- Integrated Lexington Health's Non-Surgical Weight Management program with South Carolina Obesity Surgery Center to provide patients a full range of weight-loss options

New Physician

- Debra L. Van Zandt, MD (acute care surgery)



Debra L. Van Zandt, MD

LEXINGTON SURGERY

EMPLOYER OF CHOICE



Lexington Health invests in its workforce by supporting their mental, physical and emotional needs. The organization continues to be an employer of choice by creating a workplace that focuses on providing a culture of care and compassion, while offering new employees same-day benefits, on-site training and leadership development, and growth opportunities. Lexington Health supports its staff with a workplace culture that is second to none.

In FY 2025, Lexington Health hired 1,747 people, a net gain of 246 people.

EMPLOYEE ENGAGEMENT

Best Places to Work

For four consecutive years, the South Carolina Chamber of Commerce, in conjunction with SC Biz News, named Lexington Health as one of the state's Best Places to Work. This award is presented to employers that rank the highest in employee engagement, culture, growth, leadership, compensation and benefits. The Best Places to Work recognition consists of an employee engagement survey and documentation on how an organization compares to other like-sized employers in South Carolina. Lexington Health was, once again, the only hospital in the state to receive this recognition.

Hospital Week Events

This fiscal year, Lexington Health celebrated National Nurses Week and National Hospital Week to continue to support, recognize and celebrate employees. Local vendors, to include First Sun EAP, the hospital's free employee assistance program, and Post Trauma Resources as well as other local partners volunteered time, resources and giveaways for Lexington Health employees, physicians and volunteers.

The health system hosted a full week of events and activities at Lexington Medical Center, as well as outdoor events at Lexington Health Extended Care and its campuses in Lexington, Irmo and Northeast Columbia. Lexington Health also continued to utilize MyLexie, the organization's internal communications platform, to reach and highlight employees during these signature employee engagement events.

BEST PLACES TO WORK

Modern Healthcare also named Lexington Health as one of the Best Places to Work in Healthcare in the country and the #1 family-friendly hospital in the U.S. Other accolades include one of the Best Places to Work for Women by the Best Companies Group and #3 in the nation for Modern Healthcare Community Outreach Program. These awards recognize outstanding employers in health care locally, regionally and nationally. The selection processes included detailed employer assessments and extensive employee surveys.

BEST PLACES TO WORK™ 2025
Modern Healthcare

EMPLOYER OF CHOICE

Lexy Awards

Every year, Lexington Health recognizes and rewards its staff during its annual signature employee recognition program. The Lexy Awards celebrate the accomplishments and achievements of staff throughout the organization's network. In 2024-2025, the program received more than 300 individual and team nominations. Lexington Health celebrated all 9,000+ employees with a week of luncheons and events that culminated with an in-person awards presentation at the main campus.

Awards for Years of Service

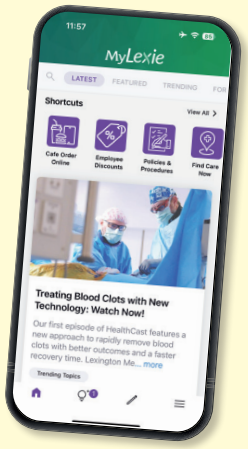
Lexington Health values and celebrates service longevity and commitment to patient care and quality excellence. Every month, leaders across the network of care recognize staff with 20, 25, 30, 35 and 40+ years of service. These recipients and their invited guest enjoy an awards lunch and recognition ceremony to celebrate milestone years of service to Lexington Health.

Team LexHealth Events

- **Lexington Health Nights**: Recognition events for employees and their families with the Columbia Fireflies and the Lexington Blowfish where they can enjoy baseball, food and fun with their families and colleagues.
- **Lexington Health Holiday Drop In**: Festive feast at Lexington Medical Center for employees to enjoy food, fellowship and the holidays with their co-workers.
- **Sponsored Races**: Discounted registration for Lexington Health-sponsored events (e.g., Lexington Health Governor's Cup Road Race, Midlands Heart Walk, Lexington Health Heart & Sole Women's Five Miler, Tunnel to Towers Columbia 5K Run & Walk presented by Lexington Health and Lexington Health Run Hard events).

My Lexie

MyLexie, Lexington Health's employee app and web experience, continued to help staff stay up to date with news, resources, tools and more. Content publishers can send communication through email, but staff can also receive important information on their mobile devices and computers when it's convenient for them.



The MyLexie mobile app and web experience can be customized by what someone does at the organization, where he or she works and what topics interest him or her. Staff can also place orders for the Terrace Café, view café menus, learn more about wellness programs and find useful resources, such as policies and procedures. Users can access their PTO balance, current compensation and most recent pay information, with plans for more integrations in the future to further enhance MyLexie as a go-to resource for staff on and off campus.

This fiscal year, Lexington Health increased monthly average posts opened per reached member by 40%, increased new posts published by 19% and increased email open rate by 16%. Staff also trained additional content creators and publishers to improve utilization of the platform by departments and physician practices.

Culture Council

This fiscal year, the Lexington Health Diversity, Equity and Inclusion Council evolved into the Lexington Health Culture Council with a commitment to fostering a culture that welcomes and values the diverse skills, abilities and backgrounds of employees. The council focused on using these perspectives and their collective spirit to help the organization provide high-quality care and compassion to patients and customers.

The Culture Council charter highlighted and recognized Black History Month, Martin Luther King Jr. Day, National Women's History Month, Hispanic Heritage Month, National Interpreter Day, Veterans Day and Military Family Appreciation Day.

EMOTIONAL SUPPORT

Code Lavender

Code Lavender is a crisis intervention tool that gives Lexington Health employees encouragement and resources during immensely challenging times. During the last year, staff have worked tirelessly to continue providing patients with the exceptional health care services for which the hospital is known.

The Code Lavender program is a combination of a variety of staff services and resources available at Lexington Health. It includes the Care Cart, pet therapy, a walking club, Post Trauma Resources, First Sun EAP and Employee Wellness programs, such as yoga, stretching, healthy eating tips and stress management techniques.

Stocked with snacks, coffee, drinks and comfort items, the Care Cart visited hospital departments and physician practices 246 times this fiscal year. In addition, Code Lavender provided 72 pet therapy visits at the main campus, community medical centers and physician practices. Pet therapy has shown to be a great staff satisfier, reducing stress and boosting morale in the workplace.

Mental Health Resources

In addition to eight free First Sun Employee Assistance Program sessions for Lexington Health staff and their immediate family members, the Lexington Health Foundation supported the organization's workforce through a continued partnership with Post Trauma Resources of the Midlands. This service provides an on-site counselor to employees who need help with coping, stress management and dealing with trauma related to their professional and personal lives, death and other stressors.

The on-site post-trauma counselor has seen Critical Care, Emergency and Respiratory Care staff, as well as others in high-stress

environments. During this fiscal year, Lexington Health employees scheduled 685 Post Trauma Resource sessions.

Serenity Cove

Serenity Cove is a dedicated space created for Lexington Health employees to enjoy a moment of relief and respite – a place to find peace and calm during high-census days and stressful situations at work or at home. Highlights include spa music, fresh plants, a water feature, calming resources and massage chairs.

The Serenity Cove in Lexington Medical Center's North Tower opened in October 2020 in response to the needs of staff during the COVID-19 pandemic. In September 2021, the South Tower Serenity Cove opened, giving easier access to the Emergency department and South Tower staff. Since then, Lexington Health has opened four additional Serenity Cove locations at its facilities in Lexington, Irmo, Northeast Columbia and Saluda Pointe urgent care center.

This fiscal year, the North Tower Serenity Cove logged 6,258 staff visits, and the South Tower Serenity Cove logged 5,595 staff visits, and the community medical centers utilized 341 sessions.

BENEFITS

Child Development Center

The Child Development Center (CDC) at Lexington Health provides children of employees with a safe, nurturing environment in which they can learn, develop and grow at their own pace. Through a well-planned curriculum, the center promotes the development of physical, emotional, social and intellectual skills.

As an on-site facility, the CDC supports employees so they can offer their best in the workplace. Lexington Medical Center is one of only two hospital programs in South Carolina that provides on-site care. Access to childcare has proven to reduce absenteeism by 20 to 30%, increase productivity and employee retention, and improve employee satisfaction, especially for employees transitioning from maternity and paternity leave.

The South Carolina Department of Social Services, Division of Early Care and Education, and the ABC Quality program, in partnership with the Columbia Fireflies, recognized the Child Development Center at Lexington Medical Center as an ABC Quality Child Care Hero. The CDC was chosen because of its excellence in program administration and structure, staff education and professional development, focus on child well-being, family and community partnerships and intentional teaching practices.

The CDC is licensed by the Department of Social Services and is an ABC Quality Care Center. Nearly 200 children are annually enrolled at the CDC.

Retirement Benefits

The South Carolina Retirement System (SCRS) and Police Officer Retirement System (PORS) are defined benefit plans administered by the SC Public Employee Benefit Authority. As a former political subdivision, Lexington County Health Services District-eligible employees



participated in the plans and those participants continue to participate as "grandfathered" in these plans.

Currently, police officers and communications officers remain eligible to enroll in either SCRS or PORS upon transfer from another law enforcement agency. Benefits include a monthly retirement benefit payable until death for all eligible retirees, disability protection, annual benefit adjustment, and accidental/incidental death benefits.

- Currently, 3,579 employees are enrolled in SCRS. Members contribute 9%, and Lexington Health contributes 18.41% as the employer retirement contribution. Lexington Health also contributes 0.15% for an incidental death benefit. Member accounts earn 4% interest, compounded annually.
- Currently, 25 employees are enrolled in PORS. Members contribute 9.75%, and Lexington Health contributes 20.84% as the employer retirement contribution. Lexington Health also contributes 0.20% for an incidental death benefit, and 0.20% toward an accidental death benefit.

In addition to the plans with SCRS and PORS, since 2021, Lexington Health, Inc. has offered a 403(b) plan managed by Transamerica® retirement plan service. The 403(b) plan is an employer-sponsored retirement plan allowing members to enhance their long-term financial well-being with members selecting their own contribution amount and Lexington Health Inc. providing dollar-for-dollar matching up to 6% of the members' biweekly W-2 earnings. The 403(b) plan offers a variety of benefits, including immediate eligibility, automatic enrollment for all participants, pre-tax as well as after-tax contribution options, and flexibility to adjust contributions.

Employee Discount Program

Lexington Health created its Employee Discount Program to encourage employees to support local businesses in the Midlands. Currently, 188 businesses participate in the program, and employees viewed the Employee Discount Program website 202,642 times, with 13,835 total website viewers during fiscal year 2025.



Mamava Lactation Pods

The Lexington Health Foundation continues to generously fund and donate Mamava® lactation pods in the South and North towers at Lexington Medical Center. Breastfeeding moms and employees returning to work after maternity leave have a safe, comfortable place to meet their lactation needs. This year, 504 employees visited the North Tower lactation pod, and 302 employees visited the South Tower lactation pod.

RECRUITMENT AND RETENTION

Workforce Development

Lexington Health ranks in the Top 15% overall in the Health Care and Hospital Industry categories on Indeed/Glassdoor and ranks in the top 6% for Culture and Values in Health Care and Hospital Industry categories. In addition, the system ranks in the top 11% for Career Opportunities in those categories.

- LinkedIn engagement rate of 15.2%, which is 52% higher than competitors
- Gained 3,402 new followers on LinkedIn, which is 97.6% more than competitors
- Careers & Culture Facebook page: More than 1,300 followers (+48.9% increase); 44,800 interactions (+120.8% increase); 58,700 page visits (+19.1% increase)
- Instagram Careers & Culture: 1,500 interactions (+100% increase); 2,000 visits (+129.3% increase), 27,700 reach (+107.7% increase)

Digital and Social Workforce Campaigns

Lexington Health's Workforce Development team rolled out a series of innovative social media campaigns designed to spotlight employees, boost recruitment and deepen community connection.

- **"Beyond the Badge" Nursing Spotlight:** Monthly feature highlighting personal stories of registered nurses, their career journeys and impact at Lexington Health, paired with links to related open positions
- **"Scrubbing into Success" Nurse Resident Spotlight:** Focused on new nurse residents, this campaign showcased growth and experience, helping attract future applicants to the residency program
- **"Did You Know?" Video Series:** Engaging monthly videos that shared fun facts about featured roles, insights into the work environment and details on hiring incentives and bonuses

- **"Like, Share, Win" Internal Challenge:** Encouraged staff to amplify hard-to-fill job postings by engaging on social media, increasing reach and visibility while building internal advocacy.
- **Seasonal Family Spotlights:**
  - "Families of Lexington Health" (Christmas): Celebrated family members working together at Lexington Health with links to open roles.
  - "Then and Now" (Mother's Day, Father's Day): Honored parent-child employee pairs with nostalgic photos and recruitment tie-ins.

These campaigns helped humanize the Lexington Health brand, while creating authentic, shareable content that drove traffic to job postings, strengthened employer reputation and built a sense of pride and belonging among Lexington Health's staff.

Employee Engagement & Outreach

Lexington Health continued to deepen its workforce development impact through high-touch engagement and strategic partnerships.

- University of South Carolina College of Nursing Partnership
  - Hosted a "Pet-a-Pup" wellness session before summer final exams to support student well-being
  - Captured event photography for a two-page center spread advertorial in StuNurse magazine, featuring an interview with Melissa Taylor, vice president and chief nursing officer, reflecting on the one-year partnership milestone between the USC College of Nursing and Lexington Health
  - Welcomed incoming nursing students with the Azalea Coffee Truck on the first day of Fall 2025 classes, creating an energizing start to the new academic year
- Career Events and Mixers
  - Hosted a Technical College Career Fair with 211 attendees
  - Held three Nurse Residency Mixers
  - Attended 69 career fairs, 20 conferences and 46 lunch-and-learns

This comprehensive strategy reflects Lexington Health's commitment to building a strong, visible and engaged workforce pipeline while reinforcing its position as a top-tier health care employer and emerging teaching hospital.



Student Program Development

Project SEARCH began at Lexington Health Northeast in August 2024 and has continued through the 2025-2026 school year with a second cohort of interns. For FY 2025, Lexington Health welcomed five interns, one additional from the previous year due to the success of the program.

Project SEARCH is a school-to-work program that places young adults with a variety of developmental disabilities, such as intellectual disability, visual impairment, hearing impairment, orthopaedic impairment or autism, into a work environment to learn transferable job skills. A partnership with South Carolina Vocational Rehabilitation Department and Richland School District Two gives high school-aged students and young adults with disabilities on-the-job training through workplace immersion in a hospital environment. Students work at least 16 hours per week alongside co-workers with and without disabilities, and graduates receive effective follow-along services to help them retain employment at Lexington Health in entry-level positions.

Student Programs

- High School Student Internships
  - Facilitated 43 high school student interns from Lexington One and Richland Two school districts
- Student Rotations
  - Facilitated 510 inpatient allied health and certified registered nurse anesthesiology student rotations
- Student Shadows
  - Middle School (8th graders)
    - Facilitated 83 middle school groundhog shadows (January to March 2025)
  - High School
    - Facilitated 166 high school student shadows (October 2024 to September 2025)
  - College/University
    - Continued Imaging Shadowing Program to assist recruitment efforts after lunch-and-learn events
    - Facilitated college/university level shadows

Affiliation Agreements

Lexington Health currently maintains 80 active student affiliation agreements with colleges and universities nationwide. While this number reflects a strategic reduction, it underscores an intentional shift toward prioritizing the quality of schools from which the health system approves

EMPLOYER OF CHOICE

clinical rotations over volume. By focusing on high-impact partnerships, Lexington Health ensures each student receives a meaningful, well-supported learning experience that aligns with organizational standards of excellence and contributes to long-term workforce development.

Apprenticeships

Lexington Health's Apprenticeship programs aim to meet the long-term staffing needs of skilled positions at the organization and ensure the successful transfer of employee knowledge and expertise. The programs also provide internal advancement opportunities for staff.

- **Interpreter Services:** Two new graduates completed and certified
- **Sterile Processing:** Five new graduates completed and certified, with four new hires
- **Emergency Medical Technician:** Seven apprentices in first cohort who began in July 2025

PARTNERSHIPS

Midlands Workforce Board Partnership

- Continued connection to ensure members of the South Carolina Department of Employment and Workforce have contacts at Lexington Health to refer clients for potential employment opportunities.

Midlands Education and Business Alliance

- Brian Smith, senior vice president of Human Resources, serves on the board of directors
- Sponsorship of MEBA events, including the annual Midlands Regional 8th Grade Business and Industry Showcase
- Facilitate connections between educators and Lexington Health managers for opportunities for students seeking careers in health care



Partners Program

The Partners Program enables high school students in Lexington and Richland counties to observe health care careers in an acute care facility and learn more about a variety of medical professions, including required education, job duties, starting and potential salaries and advancement opportunities. They also gain an understanding and appreciation of the roles and responsibilities of health care professionals.

The Partners Program assigns students to three different clinical areas of their choice. Students observe physicians, nurses and other health care professions in select departments to learn day-to-day duties and participate in clinical activities related to these careers. On Tuesdays and Thursdays, Partners can engage in educational enrichment activities. They visit Midlands Technical College's Surgical Technology, Radiology Technology, Physical Therapy Assistant, Paramedic and EMS programs. They also visit and tour the University of South Carolina School of Medicine and College of Nursing.

For FY 2025, 66 students participated in the Partners Program. Twelve Partners received a $1,000 scholarship from the Lexington Health Foundation to use at the college or university of their choice upon graduation.

Lex Health Explorers

Lexington Health is currently in its third year of hosting the Lex Health Explorers program. This program introduces high school students in Lexington, Fairfield and Richland counties to allied health care careers that are in high demand and do not require a four-year degree. The goal of Lex Health Explorers is to inspire students to explore health care careers through exposure and hands-on learning.

For the 2025-2026 school year, 42 high school students are actively participating in the program. These students attend Airport High School, Blythewood High School, Chapin High School, Columbia High School, Irmo High School, Lexington High School, Mid-Carolina High School, Northside Christian Academy, Richland One Middle College, W.J. Keenan High School, Ridgeview High School, River Bluff High School, Spring Hill High School, Spring Valley High School and Swansea High School.

Each year, between eight and 10 career choices are presented to students on the third Tuesday of each month. During each session, students explore a new career focus through interactive sessions, including tours, hands-on simulations, insight into job responsibilities, academic requirements, and advanced career paths through continuing education credits.

For the 2025-2026 school year, explorers will cover:

- Respiratory therapy
- Pathology assistant
- Ophthalmology
- Doula/Labor and Delivery nursing
- Surgical technology
- Emergency department
- Distracted driving

Lexington Health also added Stop the Bleed® and cardiopulmonary resuscitation/ basic life support courses to the program this fiscal year.



FELLOWSHIPS

Administrative Fellowship

Lexington Health's Administrative Fellowship Program is a structured, one-year program committed to discovering potential as well as providing comprehensive training, mentorship and experience to individuals in many operational areas of health care administration. In fiscal year 2025, Lexington Health welcomed three new fellows.

Advanced Practitioner Fellowship

In FY 2025, Lexington Health's Physician Network Clinical Support Services department proudly expanded its former Nurse Practitioner Fellowship into the newly launched Advanced Practitioner Fellowship Program. For the first time, this enhanced offering provides new physician assistants with the same rigorous development and comprehensive training previously reserved for nurse practitioners.

The Advanced Practice Practitioner Fellowship is a structured, year-long initiative designed to elevate the clinical readiness of emerging nurse practitioners and physician assistants. Through immersive mentorship, specialty rotations, continuity-of-care clinic experience, and a blend of didactic and hands-on learning, the program strengthens clinical skills, builds confidence, and enhances productivity.

By investing in the growth and satisfaction of new advanced practice providers, Lexington Health not only supports individual career success, but also advances organizational goals around workforce retention and employer satisfaction.

Lex1 Med Start Program

Lexington Health's Lex1 Med Start Program is a new flagship workforce development initiative created in partnership with Lexington School District One and Midlands Technical College in FY 2025. This innovative dual-enrollment program introduces high school students to health care careers through hands-on learning, mentorship and college-credit coursework. Students follow a guided academic track that can lead to an associate degree in surgical technology or radiologic technology at Midlands Technical College, setting them on a direct path to in-demand clinical roles as a surgical technologist or radiologic technologist.

Lexington Health is proud to invest in the future of these students by supporting educational expenses for those who successfully complete the program and offering employment opportunities upon graduation. By bridging education and workforce development, Lex1 Med Start strengthens the regional talent pipeline and reflects Lexington Health's deep commitment to equity, opportunity and long-term workforce sustainability.

Polysomnography Fellowship

Lexington Health offers this opportunity to current staff. The Polysomnography Fellowship is a one-year structured program that trains individuals to become certified and efficient in polysomnography, home sleep apnea testing, diagnostic and therapeutic services, and patient care and education.

Neurodiagnostics Fellowship

Offered only to current Lexington Health employees, the Neurodiagnostics Fellowship is a one-year structured program that provides an opportunity to train individuals to perform neurodiagnostic studies, including ECGs, extended EEGs, long-term epilepsy monitoring and nerve conduction studies, utilizing various monitoring equipment and recording observations to collect diagnostic patient data to aid in the diagnosis of neurological and neuromuscular diseases and disorders.

Medical Coding Fellowship

The Medical Coding Fellowship is designed to foster the development of medical coding or auditing and billing skills in individuals committed to a career in these fields. This program is for those who are credentialed in either coding or auditing and need practical experience. Fellows will receive hands-on experience to include working claim denials, compliance auditing, pre-bill claim edits, and diagnostic and procedural coding.

Pharmacy Residency

Lexington Health offers a postgraduate year-one Pharmacy Residency program that builds on Doctor of Pharmacy (PharmD) education and outcomes to contribute to the development of clinical pharmacists responsible for medication-related care of patients with a wide range of conditions. Pharmacists also must be eligible for board certification and eligible for postgraduate year-two (PGY2) pharmacy residency training.

Lexington Health's PGY1 program lasts 12 months. These pharmacy residents provide direct patient care through activities including pharmacokinetic consults, formulary management, patient and health care provider

education, and a longitudinal research project. Residents also have the option to obtain a teaching certificate through the University of South Carolina.

School of Medical Technology

The School of Medical Technology at Lexington Health provides superior education to future medical laboratory scientists by integrating theoretical concepts with clinical experiences. This 12-month nationally accredited program prepares students with the skills, knowledge and technology required to fulfill professional roles and leadership positions.

Medical technology professionals generate accurate laboratory data to assist physicians in patient diagnosis and treatment and have received training in all areas of the clinical laboratory: clinical chemistry, coagulation, hematology, immunology, immunohematology (blood bank), microbiology, and urinalysis. With a focus on employee retention, Lexington Health waives program tuition if the student agrees to work for the Lexington Medical Center Laboratory as a certified medical laboratory scientist for two years following program graduation.

EMPLOYEE WELLNESS

Better Me

Employee Wellness and Marketing and Communications continued to collaborate in offering the Better Me wellness program, now enhanced with the Wellness Unlimited initiative. This addition provides staff with automatic enrollment in a variety of wellness programs, offering flexibility, personalized content and opportunities to participate in a range of challenges.

Wellness Unlimited

Each monthly Wellness Unlimited session centers on a core pillar of wellness, such as exercise, nutrition, sleep, relationships and stress management, aiming to address the obesity epidemic through a holistic approach. Sessions last three to four weeks and include weekly challenges, interactive games, educational handouts and a motivational call to action. Participants are encouraged to complete a final challenge to demonstrate their understanding and engagement with the topics.

With Wellness Unlimited, participants enjoy added benefits such as personalized coaching in nutrition, fitness, stress and sleep, as well as the freedom to choose from multiple wellness challenges. In 2025, Lexington Health saw strong participation with 3,517 staff members engaging in the program by completing at least one session. Many joined multiple sessions throughout the year. Currently, 962 employees are members of Wellness Unlimited, with a goal to enroll an additional 600 employees by the end of next fiscal year.



PATH SCREENS AND EMPLOYEE WELLNESS PROGRAM UPDATE

- PATH screens saw an increase of 11%, rising from 3,042 in FY24 to 3,377 in FY25, indicating a growing familiarity with the system.
- Health Directions reimbursements grew by 7%, increasing from 164 to 175 (highest year to date).
- Superfood sales experienced a remarkable 39% rise, from 2,722 to 3,776, bolstered by consistent on-site availability and planned renovations at the Sunset Café.

Health Directions

Health Directions is Lexington Health's wellness gym, offering cardiovascular and strength training equipment, personal training, group fitness classes, health screenings, nutrition appointments and wellness events.

Employees, spouses, chaplains and volunteers receive a discounted rate on membership and personal training at Health Directions. To further encourage membership, employees receive a full reimbursement for their monthly gym membership of $33.33 for each month they visit Health Directions at least eight times. This reimbursement applies independently to each qualifying month, allowing staff to earn up to $400 in annual reimbursements. In 2025, 175 employees received reimbursements for their Health Directions memberships, totaling 12,338 visits.

PATH

Lexington Health provides employees, their spouses, chaplains and volunteers with an annual health screening known as PATH. Offered year-round, screenings are offered to participants once per calendar year and can now be scheduled via MyChart. In addition to a PATH screening, employees older than 40 can receive a free mammogram.

	2024	2025
PATH Screens	3,042	3,377
Mammograms	1,843	1,805
Health Directions Reimbursements	164	175

PATIENT EXPERIENCE



As one of its five key strategies for success, Lexington Health is committed to providing quality health services that meet the needs of its communities.

Listening and engaging with patients has become the cornerstone of quality and experience improvement initiatives. Lexington Health partners with Press Ganey to provide analytics, insights and benchmarks necessary to deliver a safe, high-quality, patient-centered care experience.

Lexington Health continues to be nationally recognized as an award-winning organization. Press Ganey recognized Lexington Health Irmo Ambulatory Surgery with the Guardian of Excellence Award for the 12th consecutive year. Press Ganey also awarded Lexington Health Saluda Pointe Urgent Care with the prestigious Pinnacle of Excellence Award.

Physician Network Patient Experience

- The Physician Network Patient Experience Survey program actively surveys patients at all practice locations utilizing one Press Ganey survey. The survey is delivered via text message/email to all eligible physician network patients. This process resulted in a fiscal year 2025 total of 117,186 completed surveys and an overall 21% return rate.
- The data and comments from these surveys are used for recognition, process improvement initiatives and to support a provider transparency/star rating program for providers. This new program leverages Press Ganey patient experience surveys to add a five-star rating scale and validated patient comments on each provider's page within the "Find-a-Doctor" tool on LexHealth.com, as well as his or her practice website.
- All 89 locations actively participated in one of four patient experience work groups during the year.

Patient Advocacy

The Guest Services department serves as a resource for patients and family members by helping them navigate their health care experience. The department assists patients,

FY 2025 SERVICE AREAS Patient Engagement Percentiles
Ambulatory Surgery – Irmo 99%
Ambulatory Surgery – Lexington 93%
Ambulatory Surgery – Northeast 76%
Ambulatory Surgery – Main Campus 73%
Emergency Department 62%
Inpatient 91%
Outpatient Services 80%
Urgent Care – Cayce 98%
Urgent Care – Irmo 96%
Urgent Care – Lexington 90%
Urgent Care – Northeast 87%
Urgent Care – Saluda Pointe 99%

staff and visitors with education and execution of advance directives and notary services. In FY 2025, the team advised and executed 718 advance directives and notary services. In addition, Guest Services is the point of contact and central repository for documenting and responding to patient compliments, concerns and complaints for the health system. The team responded to more than 9,800 Action Line phone calls and emails this past year.

Pet Therapy

Lexington Health has 15 pet therapy teams that visit patient areas several times a week. Pet therapy can help lower blood pressure, release endorphins, lessen depression and provide comfort.

The physical and psychological benefits of pet therapy are especially important for cancer patients as they commonly experience high levels of stress and depression, particularly those who have no family members with them. Pet therapy has been shown to reduce depression in patients receiving chemotherapy.

Concierge Services

The information desk and courtesy shuttle teams provide courtesy transportation, directional assistance and information to help support and guide patients through their care experience. In fiscal year 2025, the courtesy shuttles made 27,173 transports for patients and guests, and Guest Services volunteers visited more than 6,600 patients.

Pastoral Care

The Pastoral Care department meets the spiritual and emotional needs of patients, their family members, visitors and staff of Lexington Health 365 days a year, 24 hours a day, seven days a week. Presently, the department consists of 111 volunteer associate chaplains and a staff of seven. Chaplains provide in-room introductory visits to every admitted patient and are available by request. They complete routine consultations within 24 hours with 99% accuracy and provide follow-up care to long-term patients weekly with 99% accuracy. Support is also available upon request throughout the health system.

Chaplains provide companionship, a listening ear and encouragement in times of medical need, crisis and change to people of all faith traditions and those who express no faith affiliation. Additionally, prayer, religious rituals and resources are provided as desired. Chaplains administer rites such as baptism, communion, anointing and ash imposition upon request. They help patients connect to local communities of faith and clergy specific to their religious tradition for support.

Chaplains provide literature such as sacred scriptures, *Care Notes, Our Daily Bread* and *Guideposts*. They steward community-donated items, such as cards, blankets and prayer shawls. Chaplains recognize holidays by sharing cards for Thanksgiving, Christmas, Hannukah and Valentine's Day, as well as Independence Day visits. They also lead honor walks.

Pastoral Care sends letters to each COVID-19 patient in isolation and provides





phone calls. The department provides candles in the chapel for people to turn on as an expression of prayer, lighting more than 600 candles each month. This spring, Chaplains provided more than 1,000 blessings to staff during Pastoral Care's annual "Blessing of the Hands" events. They also regularly support Public Safety and Emergency department staff at evening shift changes.

Chaplains visit new parents and children in postpartum care, in the Infusion Center and at Lexington Health Extended Care. The department sends bereavement letters, facilitates a monthly grief support group and hosts an annual memorial event. Pastoral Care also sponsors C.A.R.E. channel 124, which features beautiful pictures and peaceful music on all Lexington Medical Center televisions.

BY THE NUMBERS

Recorded Visits and Communication:
70,990

Volunteer Hours Donated:
15,614

Volunteer Services

Volunteer Services provides supplementary, non-clinical assistance to staff, patients, families and visitors. Areas of service at the main campus included the Surgical Lobby, Main Desk, South Desk, Patient Registration, Radiology, nursing units, flower and patient belonging deliveries and gift shops. The department also assisted with patient discharges Monday through Friday and provided volunteers for Lexington Health's facility in Northeast Columbia.

BY THE NUMBERS

Active Volunteers
(205 adults, 85 college students and 26 summer/junior volunteers)
333

Service Hours
35,315

Orientations
12

New Volunteers
(adults, college students and juniors)
240

Volunteer Auxiliary

The Lexington Health Volunteer Auxiliary shares in the goal of Volunteer Services and serves as a link between the organization and its communities.

- Renewed Lexington Health Foundation Founder membership for $1,000
- Awarded $60,000 through 29 scholarships
- Donated $24,000 for surgical cough pillows
- Purchased care notes for Pastoral Care for $7,500
- Purchased a table at Women's Night Out for $480
- Hosted eight Uniform Sales as fundraisers
- Hosted six Collective Goods sales as fundraisers
- Hosted Southern Sheets sale as a fundraiser
- Donated $2,046 to the Emergency Care Fund through Share Your Love with a Light

QUALITY AND SAFETY

Accreditation Association for Ambulatory Health Care
Lexington Health
Northeast Ambulatory Surgery Center

AAAHC ensures the highest standards of patient care, safety and quality improvement for outpatient surgery centers. The accreditation process involves a thorough review and evaluation of the facility's clinical procedures, safety protocols, staff training, infection control and more. This program ensures that outpatient surgery centers maintain high-quality clinical care and have systems in place for continuous improvement.

Leapfrog Hospital Safety Grade
Spring 2025: A

Lexington Health received an "A" Hospital Safety Grade from The Leapfrog Group in Spring 2025. The Leapfrog Hospital Safety Grade is assigned to nearly 3,000 general acute care hospitals across the nation twice annually. The Safety Grade uses up to 22 national patient safety measures from the Centers for Medicare & Medicaid Services and the Leapfrog Hospital Survey, as well as information from other supplemental data sources, to produce a single letter grade that represents a hospital's overall performance in keeping patients safe from preventable harm and medical errors. Letter Grade "A" represents the best Leapfrog Hospital Safety Grade.

South Carolina Surgical Quality Collaborative

Lexington Health joined the South Carolina Surgical Quality Collaborative, an endeavor with the BlueCross BlueShield Rewarding Excellence Program established in 2015 in partnership with multiple other South Carolina hospitals. The South Carolina Surgical Quality Collaborative is committed to improving the quality and value of surgical care across the state. Through this partnership, Lexington Health will improve surgical quality and outcomes for general surgery procedures.

Target: BP™
American Heart Association
American Medical Association

Target: BP is a national collaboration between the American Heart Association and American Medical Association to reduce the number of Americans who suffer from heart attacks and strokes each year by urging physician practices, health systems and patients to prioritize hypertension control. The initiative aims to help health care organizations improve blood pressure control rates using evidence-based protocols, tools and resources, and recognizes organizations that treat patients with hypertension for achieving blood pressure control rates within the populations they serve.

For 2025, six practices in Lexington Health's primary care network achieved Silver Plus designation. The Silver Plus achievement award recognizes practices that demonstrated a commitment to improving blood pressure control through evidence-based practices for blood pressure measurement and treatment.

For 2025, 20 practices in Lexington Health's primary care network achieved Gold Plus designation. The Gold Plus achievement award recognizes practices that demonstrated evidence-based practices for blood pressure measurement and treatment in which high blood pressure is controlled in 70% or more of affected adult patients.

Best Hospital in Maternity Care
U.S. News & World Report

Lexington Medical Center was recognized as a 2025 Best Hospital for Maternity Care. It was the only hospital in the Midlands to receive this distinction, which acknowledges hospitals that provide high-quality labor and delivery services for uncomplicated pregnancies.

Zero Harm Award
South Carolina Hospital Association

Twelve nursing units at Lexington Medical Center met the criteria for Zero Harm awards for no central line-associated bloodstream infections in calendar year 2025.

The South Carolina Hospital Association, in collaboration with The Duke Endowment and The Joint Commission Center for Transforming Health, created the Zero Harm program to support statewide efforts to create a culture of high reliability and reduce harm in health care facilities. Now in its twelfth year, the program currently receives ongoing support from BlueCross BlueShield of South Carolina and has expanded outside of its clinical focus to touch on other major priority areas like disparities and workplace violence.

DNV-Accredited Hospital ISO 9001:2015 Certified
Det Norske Veritas

DNV is the leading accreditor of U.S. hospitals integrating ISO 9001 quality compliance with the Medicare Conditions of Participation. DNV creates and supports an environment in which readiness and improvement are the standard.

DNV Certified Primary Plus Stroke Center
Det Norske Veritas

This certification identifies that Lexington Medical Center has the resources and commitment to provide the best possible stroke care by combining the right equipment, personnel and training to quickly assess and treat strokes. Lexington Medical Center integrates the requirements of hospital accreditation with the guidelines of the Brain Attack Coalition and recommendations of the American Stroke Association. Medical professionals specializing in stroke care work together to address the full spectrum of stroke care — diagnosis, treatment, rehabilitation and education — and to establish clear metrics to evaluate outcomes.

DNV Certified Orthopaedic Center of Excellence
Det Norske Veritas

DNV's Orthopaedic Center of Excellence designation affirms an organization's excellence in the provision of diagnostic services, surgical services and therapies related to orthopaedic care. Lexington Medical Center's Total Joint Program provides a patient-centered experience that focuses on patient and family preparation and education to ensure patient safety and prompt recovery.

Three Star Ratings
The Society of Thoracic Surgeons

The hospital earned a distinguished three-star rating for its patient care and outcomes in coronary artery bypass grafting from the Society of Thoracic Surgeons. This rating, which denotes the highest category of quality, places the hospital among the elite for cardiovascular surgeries in the United States and Canada.

HeartCARE Center™ National Distinction of Excellence
American College of Cardiology

The HeartCARE Center National Distinction of Excellence is the highest honor the American College of Cardiology awards. It recognizes hospitals for commitment to comprehensive, high-quality culture and cardiovascular care through accreditations and ongoing registry reporting. Lexington Medical Center was the first hospital in South Carolina to receive this prestigious distinction.

NCDR Chest Pain — MI Registry™ Platinum Award
American College of Cardiology

Lexington Medical Center is one of only 323 hospitals nationwide to receive the honor. This award recognizes our commitment and success in implementing a higher standard of care for heart attack patients and signifies reaching an aggressive goal of treating these patients to the standard levels of care as outlined by the American College of Cardiology/American Heart Association clinical guidelines and recommendations.

Accredited Chest Pain Center with Percutaneous Coronary Intervention
American College of Cardiology

This accreditation is granted to facilities that have committed to providing and demonstrating quality care and outcomes for patients suspected of having an acute coronary event.

Cardiac Catheterization Lab Accreditation with Percutaneous Coronary Intervention
American College of Cardiology

This accreditation is given to facilities that have demonstrated expertise and commitment in treating patients who come to a cardiac catheterization lab for care, including diagnostic catheterizations and percutaneous coronary intervention procedures.

Transcatheter Valve Certification
American College of Cardiology

Certification focuses on essential quality components pertaining to transcatheter valve aortic replacement procedures and now includes requirements for mitral valve transcatheter edge-to-edge repair procedures. It provides a framework to ensure hospitals meet high-quality standards for transcatheter multidisciplinary heart teams, formalized training and shared decision-making. Moreover, it employs the facility's heavily invested transcatheter and surgical valve data collection efforts and performance metrics to influence clinical decisions and address quality improvement opportunities.

Nationally Accredited Comprehensive Center, Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program®
MBSAQIP

Lexington Medical Center meets all criteria as a Comprehensive Center according to quality standards established to deliver safe, high-quality bariatric patient care. These standards ensure that bariatric surgical patients receive a multidisciplinary program (not just a surgical procedure), which improves patient outcomes and long-term success.

Level III Trauma Center
American College of Surgeons

The mission of the American College of Surgeons Committee on Trauma is to develop and implement programs that support injury prevention and ensure optimal patient outcomes across the continuum of care. These programs incorporate advocacy, education, trauma center and trauma system resources, best practice creation, outcome assessment, and continuous quality improvement.

2025 Gold Plus Target: Stroke Honor Roll Elite Plus
2025 Gold Plus Target: Type 2 Diabetes Honor Roll
American Heart Association

The 2025 Get With The Guidelines® Gold Plus Target Stroke Honor Roll Advanced Therapy is a prestigious award from the American Heart Association recognizing hospitals for consistent high-quality stroke care and meeting specific performance criteria for both medication-based and mechanical clot removal treatments. Hospitals that achieve this honor have demonstrated a commitment to fast and effective care for stroke patients, particularly those requiring advanced therapies, such as mechanical thrombectomy, and they must meet strict time-sensitive criteria for treatment initiation.

The 2025 Gold Plus Type 2 Diabetes Honor Roll is an award from the American Heart Association that recognizes hospitals for their commitment to providing up-to-date, evidence-based care to hospitalized patients with type 2 diabetes who are at a higher risk for stroke and heart failure. Receiving this award, often as part of a larger Get With The Guidelines achievement, indicates a hospital's success in managing cardiovascular and cerebrovascular conditions for this specific high-risk population.

2025 Gold Resuscitation
American Heart Association

The American Heart Association recognizes Lexington Medical Center for achieving 85% or higher compliance with all Get With The Guidelines Resuscitation Achievement Measures for two or more consecutive years. Lexington Medical Center achieved greater than 85% in all four evidence-based practice metrics to improve quality of patient care and outcomes. These metrics include timeliness of shockable rhythms, confirmation of airway devices and administration of epinephrine.

Aetna Institutes™ of Quality® for Cardiac Surgery
Aetna®

Aetna Institutes of Quality Cardiac Surgery distinction shows how the hospital meets and surpasses criteria for experience, standards of care, follow-up support, efficiency and accreditation. The evaluation for Cardiac Surgery includes coronary artery bypass surgery and atrial valve replacement based on the facility's publicly available and other data, including Aetna's own data.

QUALITY AND SAFETY

Cigna Center of Excellence for Bariatric Surgery and Colon Surgery
Cigna

Cigna annually evaluates patient outcomes and cost-efficiency information of hospital stays through the Cigna Centers of Excellence program. This program evaluates up to 18 different inpatient surgical procedures and medical conditions, receiving a score up to three stars for patient outcomes and up to three stars for cost-efficiency measures. Hospitals that attain at least five stars total receive the Cigna Center of Excellence designation for that procedure or condition.

Blue Distinction® Center for Knee and Hip Replacement
BlueCross BlueShield of South Carolina

Lexington Medical Center is proud to be named a Blue Distinction Center Plus for Knee and Hip Replacement by BlueCross BlueShield of South Carolina, the highest Blue Distinction designation for hip and knee replacement. It shows how the hospital has demonstrated a commitment to excellence when it comes to delivering quality care, treatment expertise, patient results and affordability in knee and hip replacement.

Blue Distinction Center for Spine Surgery
BlueCross BlueShield of South Carolina

Lexington Medical Center is proud to be named a Blue Distinction Center for Spine Surgery by BlueCross BlueShield of South Carolina. It shows how the hospital has demonstrated a commitment to excellence when it comes to delivering quality care, treatment expertise and patient results in spine surgery.

Blue Distinction Center for Bariatric Surgery
BlueCross BlueShield of South Carolina

Lexington Medical Center is proud to be named a Blue Distinction Center for Bariatric Surgery. This distinction shows how the hospital provides a full range of bariatric surgery care, including surgical care, postoperative care, outpatient follow-up care and patient education. It also shows that Lexington Medical Center has lower complication rates and fewer readmissions.

Outstanding Patient Experience Award™
Healthgrades

Healthgrades Outstanding Patient Experience Award recognizes hospitals that provide an overall outstanding patient experience — delivering a positive experience for patients during their hospital stay — as reported by patients. These hospitals are top in the nation for overall patient experience.

Lung Cancer Screening Center™
American College of Radiology

This seal indicates that a facility is an ACR-Designated Lung Cancer Screening Center and has at least one accredited CT unit that meets the minimum requirements for acceptable lung cancer screening performance.

Cancer Center of Excellence
American College of Surgeons Commission on Cancer®

This designation is granted only to the facilities that have committed to provide the best in cancer diagnosis and treatment and are able to comply with Commission on Cancer standards.

Breast Center of Excellence
National Accreditation Program for Breast Centers®

The National Accreditation Program for Breast Centers is a consortium of national, professional organizations focused on breast health and dedicated to the improvement of quality care and outcomes of patients with diseases of the breast through evidence-based standards, as well as patient and professional education.

Breast Imaging Center of Excellence
American College of Radiology

The Breast Imaging Center of Excellence designation is awarded to breast imaging centers that achieve excellence by seeking and earning accreditation in all ACR's voluntary breast imaging accreditation programs and modules, in addition to the mandatory Mammography Accreditation Program.

Best Hospital in Columbia Metro
U.S. News and World Report

Lexington Medical Center was recognized as the best hospital in the Columbia Metro area by U.S. News & World Report for 2025-2026. The hospital was the only hospital in the Midlands that ranked regionally and was named the second-best hospital in South Carolina. In addition, U.S. News & World Report ranked Lexington Medical Center as high performing in treating the following 14 adult procedures and conditions:

- Heart Attack
- Heart Arrhythmia
- Chronic Obstructive Pulmonary Disease (COPD)
- Prostate Cancer Surgery
- Hip Replacement
- Knee Replacement
- Hip Fracture
- Abdominal Aortic Aneurysm Repair
- Pacemaker Implantation
- Back Surgery (Spinal Fusion)
- Colon Cancer Surgery
- Heart Bypass Surgery
- Transcatheter Aortic Valve Replacement (TAVR)
- Leukemia, Lymphoma & Myeloma

Best Places to Work in South Carolina

Lexington Health was named one of the "Best Places to Work in South Carolina" for the fourth consecutive year. *SC Biz News*, in partnership with the South Carolina Chamber of Commerce and Best Companies Group, created this annual program, now in its 18th year. This survey and awards program identifies, recognizes and honors the best employers in the state of South Carolina.

Lexington Medical Center (Hospital, Place to Be Born, Urgent Care), Lexington Family Practice
***Free Times* Best of Columbia Readers' Poll**

Best OB/GYN Practice
Lexington Women's Care
Chapin
Best Family Practice
Lexington Family Practice
Ballentine
***Irmo Chapin Life* Readers' Poll**

Best Hospital
Lexington Medical Center
Best Family Practice
Lexington Family Practice Gilbert
Best OB/GYN Practice
Lexington Women's Care Lexington
Best Sleep Center
Lexington Sleep Solutions
Best Urgent Care
Lexington Health Saluda Pointe Urgent Care
Best Cardiologist
Lexington Health Heart and Vascular Center
(Robert M. Malanuk, MD, FACC)
Best Orthopaedist
Lexington Orthopaedics and Sports Medicine
(David K. Lee, MD)
Best Physical Therapist
Lexington Health Physical Therapy Otarre Pointe
(Jordan Piper)
***Lexington County Chronicle* Best Readers' Poll**

Best Hospital
Lexington Medical Center
Best Pediatric Practice
Lexington Pediatric Practice
Best Urology Practice
Lexington Urology
Best Cancer Center
Lexington Health Cancer Center
***Lexington Life* Readers' Poll**

PRESS GANEY®

Summit Award for Outstanding Patient Satisfaction
Press Ganey
Lexington Medical Center won the prestigious Summit Award from Press Ganey for sustaining excellence in quality of care and providing the best possible experience for patients and their families. To qualify, a hospital must rank in the 95th percentile or above in patient satisfaction for a minimum of three consecutive years.

BEST PLACES TO WORK™
Modern Healthcare 2025
Best Places to Work in Health Care

#1 Family Friendly Hospital
#3 Hospital for Community Involvement
Modern Healthcare

National industry-leading source of health care business and policy news, research and information.

Magnet with Distinction
American Nurses Credentialing Center
First hospital in South Carolina to achieve *Magnet with Distinction*, recognizing top-tier organizations that have achieved the highest level of nursing excellence.

NATIONAL RESEARCH *Corporation*

Consumer Choice Award
National Research Corporation

Year after year, Lexington Medical Center wins the prestigious Consumer Choice Award from the National Research Corporation. The Midlands community continues to select Lexington Medical Center as the hospital with the highest quality of service in the area.

Best Places to Work for Women
Best Companies Group

National recognition for organizations that are an employer of choice for high-talent women, highlighting leadership in equity, opportunity and retention.

POPULATION HEALTH



Lexington Health invests in programs and initiatives to improve the health and well-being of its patients and communities.

Chronic Care Management

- Expanded the Chronic Care Management model to five additional practices, including Lexington Rheumatology, Mid Carolina Internal Medicine, Lexington Family Practice Forest Acres, Lexington Family Practice Lexington and Lexington Family Practice Old Cherokee
- Enrolled 120 patients in the program in FY 2025

Diabetes Education

Diabetes Self-Management Education is a 10-hour, comprehensive program that provides individuals with the knowledge, skills and support to manage their diabetes. It includes a personalized assessment, individualized education and meal plans, and personalized follow-up care. This year, the curriculum was rebuilt and the program centralized to Lexington Health Batesburg-Leesville Primary Care and Lexington Health Swansea Primary Care. In FY 2025, more than 45 patients completed the 10 hours of education.

Through a Lexington Health Foundation We Care grant, 15 patients in Swansea received a years' worth of food boxes and diabetic supplies, including testing strips, lancets and glucose tablets, cooking utensils and cookbooks.

Gestational diabetes is a type of diabetes that can develop during pregnancy. It is important to provide education to minimize the risk of complications, such as a birth weight of more than nine pounds, newborn hypoglycemia and stillbirth. These classes include information on nutrition, individualized meal plans, glucose control and medications. In FY 2025, 228 patients received this education.

D2&Me

D2&Me is a wellness and support group for those living with type 2 diabetes. Participants learn to manage their diabetes and stay current on the latest diabetes treatments, medications and information.

Through a Lexington Health Foundation grant, D2&Me provided engaging educational experiences to its participants in addition to the regular support group meetings, including:

- "Powering Up Your Bowl" cooking demonstration held at Leré's Barn in Irmo — Twenty attendees actively participated in making a delicious taco-style power bowl buffet for all to share. Host Leré Robinson shared information about nutrition, diabetes and overall wellness. Attendees received a copy of Leré's ***Alive Again*** recipe book.

- Dining Out with D2 events at Ruby Tuesday®, Mediterranean Café and Ariana's Greek Restaurant – Attendees learned about diabetes medications and the benefits of a Mediterranean diet, received resources and had a healthy meal of their choice for $10, with the remainder covered by the grant.
- Three support group meetings provided attendees with a refresher on living with type 2 diabetes, tools for diabetes self-management and information on foods that fight the flu.
- Support group meeting at Pisgah Lutheran Church with a guest clinical diabetes educator discussing new technologies for blood sugar control.

SafeSide Suicide Program

This program, sponsored by Lexington Health Foundation, has been in place for more than four years and provides suicide prevention to primary care practices.

FY 2025 Highlights

- Received a South Carolina Hospital Association Drive to Zero Harm Award for the SafeSide Suicide Program
- Trained 398 primary care practice employees
- Expanded the Caring Contacts initiative to 393 active patients

Non-Surgical Weight Management Program

Launched in 2024, this program offers a structured, comprehensive care model for patients with obesity. Program components include nutrition education, behavioral counseling, exercise and medical support. A support group is available for patients who complete the program.

In FY 2025, the Non-Surgical Weight Management Program received more than 2,200 referrals, and patients experienced as much as a 42 lb. weight loss.

Three tracks are offered:

- **Medication:** Patient on physician-prescribed weight-loss medication
- **Diet and Lifestyle:** Patient not interested in or indicated for weight-loss medication or patient transitioning from medication to maintenance.
- **Maintenance:** After completing another track, patients have regular visits with a dietitian and social worker to maintain their weight loss.

At the end of FY 2025, the program was integrated with South Carolina Obesity Surgery Center to provide patients a range of weight-loss options in one setting.



Smoking-Cessation Classes

Lexington Health offers free smoking-cessation clinics to the public. Individuals quit smoking with the support of this free program that meets at various Lexington Health locations throughout the year. The Freedom From Smoking™ program consists of eight 2-hour sessions and boasts a 57% quit rate (compared to the national average of 17 to 23 percent).

In FY 2025, the hospital held six sessions with 59 participants.

Transitional Care Management

Transitional Care Management is a service designed to support a patient's transition from an acute care setting to home with a primary goal to reduce hospital readmissions. A program nurse calls patients within two days of discharge to ensure they understand their discharge instructions, medications and care needs. The nurse also helps schedule a follow-up appointment with a patient's primary care provider within 14 days.

FY 2025 Highlights

- 10,895 phone calls completed
- 3,685 appointments completed within 14 days
- 931 follow-up appointments completed within 30 days
- 6.7% readmission rate for enrolled patients compared to an overall readmission rate of 12%

Care Transition Nurse Navigation

In August 2025, the Lexington Health Physician Network launched the Care Transition Nurse Navigation program to help reduce the readmission rate. The nurse navigators follow a process to identify patients at risk for readmission and meet with them prior to discharge to establish a relationship and connect patients back to their primary care provider. Navigators follow the patient for 35 days after discharge to provide regularly scheduled patient contact.

CLINICAL TRIALS



In FY 2025, Lexington Health began new research affiliations with the Duke Cancer Network and the University of South Carolina.

The organization is working closely with Duke Health to enhance the Lexington Health Cancer Center research program and is opening trials to meet the needs of patients. Currently, 24 trials are being conducted, with a large focus on breast cancer treatment trials. In addition, Lexington Health is on track to meet the accrual expectations for the Commission on Cancer and National Accreditation Program for Breast Centers.

This fiscal year, Lexington Health and the University of South Carolina signed a Master Research Collaboration Agreement, bringing new opportunities for clinical research to Lexington Health. The health system continues to build the infrastructure to support research across the organization.

The Research department supports industry trials conducted throughout the organization, as well as the many investigator-initiated trials and quality improvement projects. These include nursing student, pharmacy resident and physician research focused on local outcomes.

CLINICAL TRIALS BY SPECIALTY	
Lexington Health Heart and Vascular Center Cardiology	4
Lexington Health Cancer Center Hematology/Oncology	24
Lexington Health Cancer Center Radiation Oncology	5
Lexington Surgery	1
Lexington Urology	2
RESEARCH PROJECTS BY CATEGORY	
Nursing-Initiated Research	7
Physician-Initiated Research	4
Humanitarian-Use Device	1

COMMUNITY OUTREACH



Lexington Health thanks the Lexington County Health Services District board members for their generous support of its Community Outreach Grants program:

- John Carrigg
- Amy Cofield
- Chris Folsom
- Lois Mole
- Ted Nissen
- Donna Peeler
- James St. Clair
- Andrew Woodham

In FY 2025, the board allocated $400,000 to expand the Community Outreach Grants program and $200,000 for health care scholarships, helping to make a difference in our communities.

COMMUNITY PARTNER GRANTS

Lexington Health and the Lexington Health Foundation awarded $1,500,000 in FY 2025 in support of 501(c)3 non-profits that enhance the health and well-being of community members — an increase of 11% over prior year.

Lexington Health awarded Community Outreach grants to the following organizations:

- **Brookland Lakeview Empowerment Center:** Provide wraparound services for their Mental Health Intervention program targeting first responders and a diabetes education program for families
- **Burn Foundation of America:** Provide compression garments for burn victims
- **Camp Cole:** Provide summer camp scholarships for adults and children with complex mental and physical health needs
- **Children's Cancer Partners of the Carolinas:** Provide access to cancer treatment for children in Lexington County
- **Communities in Schools of SC:** Provide integrated student support programming at Midlands schools that serve low-income families
- **Dickerson Children's Advocacy Center:** Provide forensic assessments and trauma-based mental health therapy for children
- **Feonix Mobility Rising:** Establish Transportation Assistance Hub to expand services in the Midlands
- **Good Samaritan Clinic:** Provide free health care services for uninsured, primarily focused on the Hispanic population
- **Harvest Hope Food Bank:** Provide nutritious food to those with health conditions like diabetes and heart disease
- **Healthy Learners:** Remove barriers to health care services for low-income children in Lexington County
- **Homeless No More:** Expand social and emotional development services and holistic support to children and youth in Lexington County
- **Lions Vision Services:** Increase access to vital eye health care services for underserved populations
- **LRADAC Foundation:** Provides MOMS program to prevent drug addiction at birth and a clinical counselor in the Lexington Medical Center Emergency department
- **MedNeed of SC:** Provide refurbished medical equipment to uninsured individuals
- **Mental Illness Recovery Center, Inc:** Provide behavioral health care for the homeless
- **Midlands Housing Alliance – Transitions:** Provide operational support for Actively Aging program and Monarch Manor

COMMUNITY OUTREACH

- **Nancy K. Perry Children's Shelter:** Provide a shelter for abused children with on-site mental health professional and Brief Strategic Family Therapy program support
- **Palmetto Place:** Operate unaccompanied youth emergency services and transitional housing in West Columbia
- **Pathways to Healing:** Provide crisis intervention counselors at Lexington Medical Center
- **Senior Resources Inc.:** Provide home nutrition program for seniors discharged from Lexington Medical Center
- **Sistercare, Inc.:** Operate shelter for abused women and children
- **The Free Medical Clinic:** Provide free health care services for uninsured individuals
- **The Hive Community Circle:** Counseling and peer healing circle for survivors of sexual assault
- **United Way Dental Clinic and Eye Clinic:** Provide free dental and eye care services for Richland and Lexington Counties
- **Welvista:** Provide prescription assistance for uninsured patients

OUTREACH INITIATIVES

Adopt-a-Family

Each Christmas, Lexington Health employees donate items and gift cards to support families in need. In FY 2025, the organization provided 60 baskets of needed items and adopted 80 local families.

American Red Cross Blood Drives

Lexington Health partnered with the American Red Cross to host 19 blood drives in FY 2025, which collected 826 pints of blood. Each pint of blood donated saves three lives, which equates to 2,478 lives potentially saved.



Project Prescription

In FY 2025, Lexington Health spent $84,350 to support Project Prescription, which helped cover 670 medication vouchers for patients who are uninsured and underinsured within the Lexington County Health Services District. Often, these patients leave the hospital unable to afford their medication, which may lead to rehospitalization.

The other population that benefits from this program are patients seen in outpatient physician practices. Oncology patients in the gap of insurance coverage before qualifying for any governmental insurance are often left with high-cost medications and treatment during this waiting period. This program allows Lexington Health to assist with medications and alleviate some financial stress during a life crisis. The organization serves patients who do not have insurance and do not qualify for any other governmental assistance.

PROGRAM GOALS

- Maintain patients' health while in the outpatient setting and prevent long hospital stays.
- Reduce unnecessary hospitalizations and readmissions by ensuring patients have the needed resources for discharge and transition to the appropriate level of care.



- Increase patient satisfaction by providing a service necessary to a patient's health and wellness.
- Ensure patients, regardless of insurance coverage and financial resources, have the same access to help them successfully maintain their health.

Project Transportation

Lexington Health funds transportation, including taxi vouchers, rideshare and bus tickets for patients in need to reach medical appointments or go home after being discharged from the hospital. In FY 2025, the health system provided 6,400 rides at a cost of $391,196.

Share Your Love With a Light

Each holiday season, the Lexington Health Volunteer Auxiliary lights a Christmas tree in the Lexington Medical Center lobby as part of a fundraising campaign. Donations to the Share Your Love With a Light program help cancer patients unable to pay for their medical care at Lexington Health. This year, the campaign raised $2,046.

Support Groups

Lexington Health offers monthly support groups to provide information and emotional support for those coping with certain medical conditions or life circumstances. Most are open to members of the community. Support groups include:

- **A.W.A.K.E. Support Group:** Alert Well And Keeping Energetic support group for those affected by sleep apnea
- **Cancer Transitions Support Group:** For cancer survivors who completed treatment in the past 24 months
- **Carolina Pumpers:** For those living with continuous insulin pumps, as well as their family members and support persons
- **Columbia Help:** For individuals dealing with herpes simplex virus (HSV)
- **Columbia Parkinson Support Group:** For individuals and the families of those suffering with Parkinson's disease
- **Heart to Heart:** For cardiovascular patients and their families to get encouragement from other patients who have recovered and are living heart-healthy lifestyles
- **Living with Change:** For family members of those facing a life-threatening diagnosis
- **Losing Is Not an Option:** For anyone diagnosed with cancer or providing support to someone with a cancer diagnosis
- **Memories:** For parents who have experienced a miscarriage, stillbirth or early newborn death
- **Midlands SC Palmetto PHriends:** Support group for people living with pulmonary hypertension
- **Ostomy Support Group:** For anyone with a new or existing ostomy (colostomy, ileostomy or urostomy) or anyone who struggles with a bowel issue
- **Sharing of Hope:** For women with recurrent or metastatic breast cancer
- **Weight-Loss Support Group:** For patients who have had gastric-bypass surgery and family members who support them

United Way of the Midlands

A Lexington Health employee giving campaign raised funds for United Way of the Midlands to further its mission to improve the community by promoting stability, enhancing education and providing health care. This year, 612 employees contributed, raising $130,681.



SPONSORSHIPS



Lexington Health supports organizations, initiatives and events across the Midlands that make the community stronger and healthier, including:

- All area high school athletic programs
- Alliance for a Healthier South Carolina
- Alzheimer's Association
- American Cancer Society
- American Heart Association
- Autism Society – Strides for Autism
- Batesburg-Leesville Chamber of Commerce & Visitors Center
- Benedict College
- Brookland Cayce High School Foundation
- Camp Cole
- Cancer of Many Colors
- Cayce Beautification Foundation
- Chapin Labor Day Festival
- Clemson Alumni Association
- Cola Rose Shower
- Columbia Chamber of Commerce
- Columbia Fireflies
- Columbia Museum of Art
- Columbia Urban League
- Columbiana Centre, LLC, Christmas with Santa
- Communities in Schools
- Dickerson Children's Advocacy Center
- Family Promise of the Midlands
- Gilbert Peach Festival
- Governor's Cup Road Race
- Greater Blythewood Chamber of Commerce
- Greater Cayce-West Columbia Chamber of Commerce
- Greater Chapin Chamber of Commerce
- Greater Irmo Chamber of Commerce
- Irmo Chapin Recreation Center, Holiday Lights on the River
- Irmo Community Prayer Breakfast
- Irmo Okra Strut
- Katrina's Kids
- Leeza's Care Connection
- Leukemia & Lymphoma Society
- Lexington Chamber of Commerce
- Lexington County Blowfish
- Lexington County Development Corporation
- Lexington County Recreation and Aging Commission
- Lexington County School District One Educational Foundation
- Lexington County Sheriff's Foundation
- Lexington Woman's Club
- Lexington/Richland School District Five
- March of Dimes
- Midlands Education and Business Alliance
- Mission Lexington
- Pathways to Healing
- Pawmetto Lifeline
- Rotary Club of Lexington
- SC Poultry Festival
- SC State Fair, Fair Park
- Saluda Shoals Foundation
- Serve & Connect
- Shaw Camps
- Souper Bowl of Caring
- South Carolina Legislative Black Caucus
- Special Olympics
- The ALS Association – Amyotrophic Lateral Sclerosis
- The Ovarian Cancer Coalition of Central SC
- Town of Lexington
- Tunnel to Towers Foundation 5K Run/Walk Columbia
- United Way of The Midlands
- West Columbia Beautification Foundation
- Wreaths Across America

LEXINGTON HEALTH FOUNDATION



Since 1990, the Foundation has provided hope and supported Lexington Health's mission by enhancing services through patient and community programs.

In FY 2025, the Foundation delivered more than $2.3 million in projects and services at the hospital and throughout the Lexington Health network of care to meet the needs of patients, their families and Lexington Health employees.

CANCER CARE

The Foundation's Cancer Care programs help patients focus on their treatment and survivorship by assisting with non-medical emergency needs, necessary care items and key support services. The Foundation provides these enhancements to patient care to encourage and lift burdens for survivors during their cancer journey.

▸FY 2025 Highlight

Through the McDaniels-Pucci Cancer Fund, the Foundation provided $300,000 for the upgrade of patient infusion chairs in the Cancer Center to top-of-the-line technology and comfort, including massage and heating features.

In addition, the Foundation funded the following grants and programs:

Financial assistance for in-need cancer patients referred by Case Management.

- **Cancer Transitions Program** helps survivors transition from active treatment to post-treatment care.
- **"The Barbara Bag"** care bags provide helpful support items to newly diagnosed patients, including a specialized tracking journal developed by a Lexington Health cancer survivor.
- **Exercise Is Medicine program** at Lexington Health Directions offers specialized training for individuals with cancer, chronic disease and diabetes, among other conditions.
- **Sewority Sisters** quilts provided to patients at Lexington Health's infusion center and inpatient oncology units
- **HOPE Bears** provide seat belt comfort and encouragement for newly diagnosed breast cancer patients
- **Post-Surgical Bra and Supplies** provided to patients who had a mastectomy
- **Lymphedema Supplies** for uninsured and underinsured patients to cope with the side effects of cancer treatment
- **Mammograms Screenings** provided to under insured and uninsured patients through the Crystal Smith Breast Cancer Fund and generous donations from Mid-Carolina Electric Co-Op
- **Nutrition Support** from the American Cancer Society's What to Eat During Cancer Treatment cookbook
- **Project Prescription and Project Transportation** assistance with medication and transportation for cancer center patients who are uninsured or underinsured

PATIENT CARE

The Foundation's Patient Care programs help enhance services throughout Lexington Health's network. Often the result of employee-submitted grants, these programs meet the needs of patients with holistic and compassionate care.

FY 2025 Highlight

The Foundation funded more than $215,000 in Hospital-to-Home assistance for high-risk patients to receive non-medical in-home care after being discharged from the hospital. This program ensures vulnerable patients have the support they need to heal and recover.

In addition, the Foundation funded the following programs:

- **Calendar Clocks** alleviate anxiety and disorientation in dementia patients by displaying the date, time and day of the week.
- **Baby Doll Therapy Program** uses baby dolls and stuffed animals to comfort patients suffering from varying stages of dementia or Alzheimer's disease.
- **Blood Sugar Testing Supplies** help newly diagnosed or uncontrolled diabetic patients become more comfortable with monitoring their blood sugar at home.
- **Clothing for Emergency department** patients who do not have appropriate attire for discharge.
- **Decreasing Delirium Program** provides visual stimulation through dynamic aquarium scenes on all in-house televisions.
- **Inpatient Cognitive Cart** provides small tokens and items that promote attention and concentration to decrease delirium.
- **Diabetes Education** disperses educational and motivational materials focused on diabetes to underserved rural populations, such as Batesburg–Leesville and Swansea.



Rebecca Swygert, Clinical Mentor
Medical Intensive Care Unit/Critical Care Unit

"My grandmother was a patient at Lexington Medical Center prior to going home on hospice. Unfortunately, her beloved dog had passed just before her admittance – so she was extremely sad in the hospital and missed her companion lying beside her in bed. She was provided a stuffed puppy from the Foundation's Cognitive Cart, and it was a tremendous source of comfort during her stay. She took it home with her, and it still sleeps beside her as her new companion. As a critical-care nurse who uses Cognitive Carts regularly, I see that little things can make the biggest difference."

- **Bariatric Surgery Tool Kit** improves patient success after bariatric surgery.
- **Diabetic Supplies** provided to newly diagnosed diabetes patients at Lexington Health, as well as at physician practices in Batesburg–Leesville and Swansea.
- **Emergency Department Hospitality Cart** provides essential items for patients during emergency visits.
- **Extended Care Hospitality Cart** offers small items for residents to assist with daily activities.

- **D2 & Me Diabetes Support Group** provides wellness advice for type 2 diabetes patients and their caregivers.
- **Eyeglass Cases** provide padded eyeglass cases for surgical patients.
- **HealthStream® MyClinicalExchange Platform** electronically schedules and onboards nursing students.
- **Heartbeat Bears** offered to family members through Pastoral Care when a loved one passes that includes the patient's heartbeat recorded by Doppler.
- **Medical Intensive Care Unit Keepsake Hands** provides 3D hand-casting kits for families who experience unexpected loss in the Medical Intensive Care Unit.
- **Ostomy Support Program** provides dignity and support to newly diagnosed ostomy patients, with an ostomy bag cover given to class attendees.
- **Stop the Bleed®** classes train employees and volunteers and include a tourniquet for class attendees.
- **Total Joint Program Tote Bag** with supplies for patients who attend the Total Joint Replacement class.

MOTHER/BABY CARE

The Foundation's Mother/Baby programs help ensure the highest quality health services and resources are available to new mothers and their babies while they are in the hospital and after discharge, especially for families experiencing hardship.

▸FY 2025 Highlight

The Foundation supported Mother/Baby programs and services, including a Car Seat Injury Prevention Grant, with educational classes and resources to parents bringing their babies home from the hospital.



Jamie Morrow
Community Participant

"I am so thankful for the car seat safety class through the Lexington Health Foundation. This class provided important education on car seat use, not only for my baby on the way — it also opened my eyes to several changes I needed to make for my 3-year-old's car seat safety as well. Thank you to the donors who make this class possible. You helped me keep my babies safe, and I am forever grateful!"

In addition, the Foundation funded the following programs and services:

- **Doula Services** training and certification of current and future doulas to ensure the availability of this free resource to patients.
- **Infant CPR Kits** allow for Special Care Nursery families to learn lifesaving procedures before taking their infants home.
- **Kisses™ for Hugs®** Infant Protection System creates an immediate electronic link between mother and baby at the time of birth.
- **Postpartum Blood Pressure Initiative** helps patients monitor postpartum hypertensive disorders at home and prevent cardiac events.
- **Special Care Nursery Care Packages** with helpful items for parents with newborns in the Special Care Nursery.
- **Perinatal Loss Program** meets the clinical and educational needs of Labor and Delivery staff so they can best support families facing this loss and supports the annual Wave of Light ceremony to honor children lost to miscarriage, stillbirth or infant death.
- **HALO® SleepSack® Swaddles** reduce the risk of suffocation and/or entrapment and promotes safe-sleep practices.
- **Car Seat Injury Prevention** provides car seats and education for the safe transport of babies and children.

EMPLOYEE CARE

For more than 30 years, the Lexington Health Foundation has supported staff who are facing financial hardships due to an unexpected crisis event, such as significant damage to a primary dwelling, being a victim of crime or domestic abuse, travel expenses for a family funeral, or a catastrophic or life-threatening medical event.

FY 2025 Highlight

The Foundation provided more than $407,000 in aid to Lexington Health employees facing a catastrophic event. Additionally, the Foundation also provided $31,200 of counseling services for employees through Post Trauma Resources to support the mental and emotional health of employees as they care for patients.

The Foundation also celebrated historic giving from Lexington Health employees during the annual HOPE Campaign, which raised $1,117,208 from 4,600 employees.



Cpl. Mark Williams Jr., Relief Shift Supervisor
Lexington Health Public Safety

"Through the Cordico® wellness app and peer mentorship training, I learned how to better recognize stress responses and apply healthy coping strategies. I've gained tools to listen with empathy, support my peers and connect them with helpful resources. At work, these skills allow me to be a steady and supportive presence for fellow officers and to handle stressful situations more effectively. In my personal life, these skills help me manage my own stress, maintain balance and strengthen relationships with my loved ones. The app is informative, and it's helpful to know I can use these resources any time."

HEART AND LUNG CARE

One in three deaths in South Carolina is related to cardiovascular disease. Foundation programs eliminate barriers between heart patients and a full recovery and provide the tools and support needed for successful outcomes to cardiopulmonary patients.

▸FY 2025 Highlight

The Foundation supported multiple heart and lung programs, including *Harmonicas for Health™*. This program helps those with shortness of breath and chronic obstructive pulmonary disease learn to better control their breathing and exercise their lungs to increase quality of life and relieve stress. Participants also benefit from socializing with others and building community.

In addition, the Foundation funded the following programs:

- **COPD Tool Kit** provides supplies to COPD patients during their hospital stay to facilitate the transition home.
- **Cardiovascular Intensive Care Unit Heart Pillows** provide comfort to patients recovering from open heart surgery and other procedures in the CVICU.
- **E-cigarette-and Vaping-Cessation Teen Education Program** provides educational materials to inform teens regarding the risks of e-cigarette use.
- **Freedom From Smoking™** program is free to the community (8-week program offered four times per year).
- **Home Blood Pressure Monitoring** tools needed for at-home blood pressure monitoring for patients with hypertension.
- **Scales for Heart Failure Patients** help reinforce education and improve patient outcomes.
- **Tobacco-Cessation Program** and resource kits for patients who actively smoke and show interest in quitting during urgent care or primary care visits.



Alan Craig
Pulmonary Rehabilitation Patient

"My life has improved immensely since Harmonicas for Health. The class helped me decrease my prescribed oxygen by 25% during day-to-day activities. I can even participate in programs at the YMCA and walk several times a week. Simple tunes inspired me to rewrite songs – for example, *Volcano* by Jimmy Buffett became *Harmonica*. 'I don't know, I don't know, I don't know if I can blow this harmonica!'

"As someone who was once hospitalized but can now move freely around my home without a cane, my spirits have been lifted. The whole experience was made enjoyable by the professional, upbeat and caring staff who motivated us while keeping us safe and promoted a sense of community."

COMMUNITY CARE

Lexington Health treats community members like family. They find support when they need it most through the Foundation's Community Care programs and services that reach patients and visitors.

FY 2025 Highlight

The Foundation awarded $381,500 in health care scholarships to 120 current and aspiring health care professionals in the fields of nursing and allied health. This scholarship program also includes the Inge Marks Scholarship, the Linda S. Koucky Nursing Leadership Scholarship and the Dr. and Mrs. Charles F. Crews Scholarship. Funding is possible through individual donors and support from the Lexington County Health Services District.

In addition, the Foundation funded the following programs:

- Nurse residency resources support nurse residents during their first year.
- Partners Program provides 70 high school students with an intense 3-week summer internship program at Lexington Health learning about the many career opportunities available in health care.
- Pastoral Care resources support chaplains who serve patients of all faiths and beliefs.
- Safeside Suicide Training program



Grace Till, RN

Scholarship Recipient (Center for Nursing Partnerships)

"I knew from my clinical experience that Lexington Health was where I wanted to land post-graduation. The culture is welcoming and conducive to a learning atmosphere, which is essential to new graduate nurses like me. The Nurse Scholar Program gave me direct entry into residency with financial support. Nursing school is expensive — there's tuition, textbooks, gas for driving to clinicals, uniforms, testing fees and other costs. In my last semester of school, I was balancing three 12-hour shifts weekly in addition to preparing for the National Council Licensure Examination, and my place in this program made all the difference to me professionally and financially. I want to thank the donors who make the Foundation's Nurse Scholar program possible. Because of their generosity, I now get to enjoy coming to work on Lexington Medical Center's Progressive Cardiac Unit."

Lexington Health

MISSION

To provide quality health services that meet theneeds of our communities.

VISION

A coordinated health care delivery system that is accessible and affordable and that continually improves the health status of our communities.

VALUES

Quality

Compassion

Responsibility

Integrity

Teamwork



LexHealth.com